

# Need Help on New Mailman Server Install

I'm a new Mailman web admin with 10 years at the Unix Linux command level and 40 years in the computer biz as a hands-on pro who's successfully completed downloads and installs of both python 2.4.5 and Mailman 2.1.11 on my RedHat Linux server. I managed to follow the Mailman install process successfully through step 8 (Create a site-wide mailing list). But then at the end of step 8, the documentation leaves me completely hanging with, "After applying the sitelist.cfg options, be sure you review the site list's configuration via the admin pages."

Huh?? What admin pages? Where ARE they? How do I access them? All we've done so far is installed the program and now I've created the first site-wide Mailman mailing list. Although I have added two domain owners on the server to the mailman group, as far as I know these programs are only available if I log in as mailman. Should I add mailman to the search paths of the two domains where I expect to use them? SHould Mailman be set up to run within a subdomain on my server or can it be made to work from within any given domain on the server. In short, I find myself hanging completely in midair here without any help that I've found in the FAQ or in the server admin manual or in the list administrator's manual either.

I've seen NO hint of urls or web page addresses or anything else and as far as I can tell Mailman is certainly not linked yet into any of the web accounts on my server... I've wasted the whole afternoon today spinning my wheels and digging around in the FAQs and the Docs for ANYTHING that connects the dots from for "After applying the sitelist.cfg options, be sure you review the site list's configuration via the admin pages." to "It's really up and working now for at least one live list" or at least some HINT as to what the heck "be sure you review the site list's configuration via the admin pages." really means and I've come up empty handed. I have two days left with an existing web client before their current web hosting (which includes unsupported Mailman hosting from "DreamHost" is due to expire and I find myself high-centered here without a clue as to what to do next.

Incidentally, I also wasted a couple of hours today trying to dope out how to export or download or capture 5 years of historical mailman messages in this client's existing mailman 2.1.10 archives from their Dreamhost server and convert them to my dedicated Linux server when the client doesn't have shell level access on the Dreamhost side. I find your message base is ominously silent on this subject too. I'm about to conclude it's impossible to download, upload and convert the mailman's existing historical database from Dreamhost without shell level access on both sides. Is that conclusion correct?

Obviously, I'm looking for here help. Can anyone offer advice other than Yahoo Groups or Google Groups? Believe it or not, the client isn't actually unhappy with mailman. They're just fed up with getting no support for a product they had assumed was no longer even alive and kicking... and now -- much as I hate to say i -- I'm beginning to see why they reached that conclusion..

Thanks!